

Webinar — Wednesday, October 7

Google Voice for Google Workspace

Presenters



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The Changing Landscape of Work

Work is transforming in unprecedented ways, and employees are more overwhelmed than ever



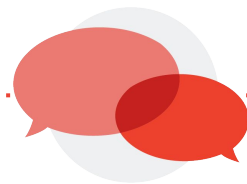
Work is no longer a place

An estimated 48% of workers will continue to work remotely post-COVID¹



Time is more precious

1 in 4 working parents is also a primary caregiver right now²

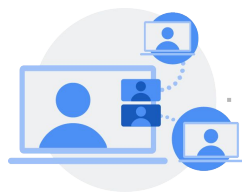


Human connection is crucial

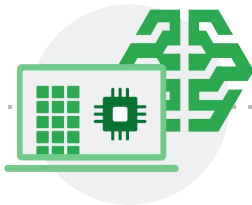
1 in 3 workers feels disconnected from company culture and colleagues³

¹Insight, 2020 ²Winnie, 2020 ³Gartner, 2020

Imagine a world where...



Flexible solutions
make work from
anywhere a reality



Helpful tools let
people maximize
their time

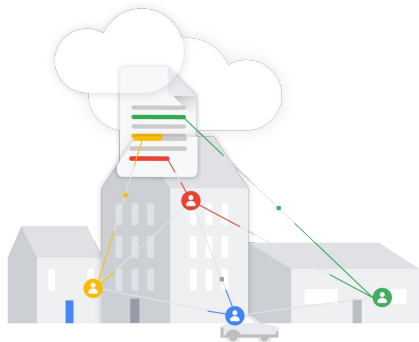


Simple, human-centered
design deepens
connection

So that you can deliver the **best possible outcomes** to your customers

New remote work policies help open access to a **new pool of diverse talent**

74%



of CFOs surveyed in March 2020 say they intend to shift some previously on-site employees to remote work permanently post COVID-19

[\(Gartner\)](#)

Employers in a recent study listed these as the top benefits of hiring remote employees:

- 1 More diverse candidates
- 2 Candidate preference
- 3 Access to a larger volume of top tech talent

[Hired - 2020 State of Remote Work Report](#)



Introducing Google Voice

**Google Workspace +
Google Voice** can work as
your single solution for all
communication

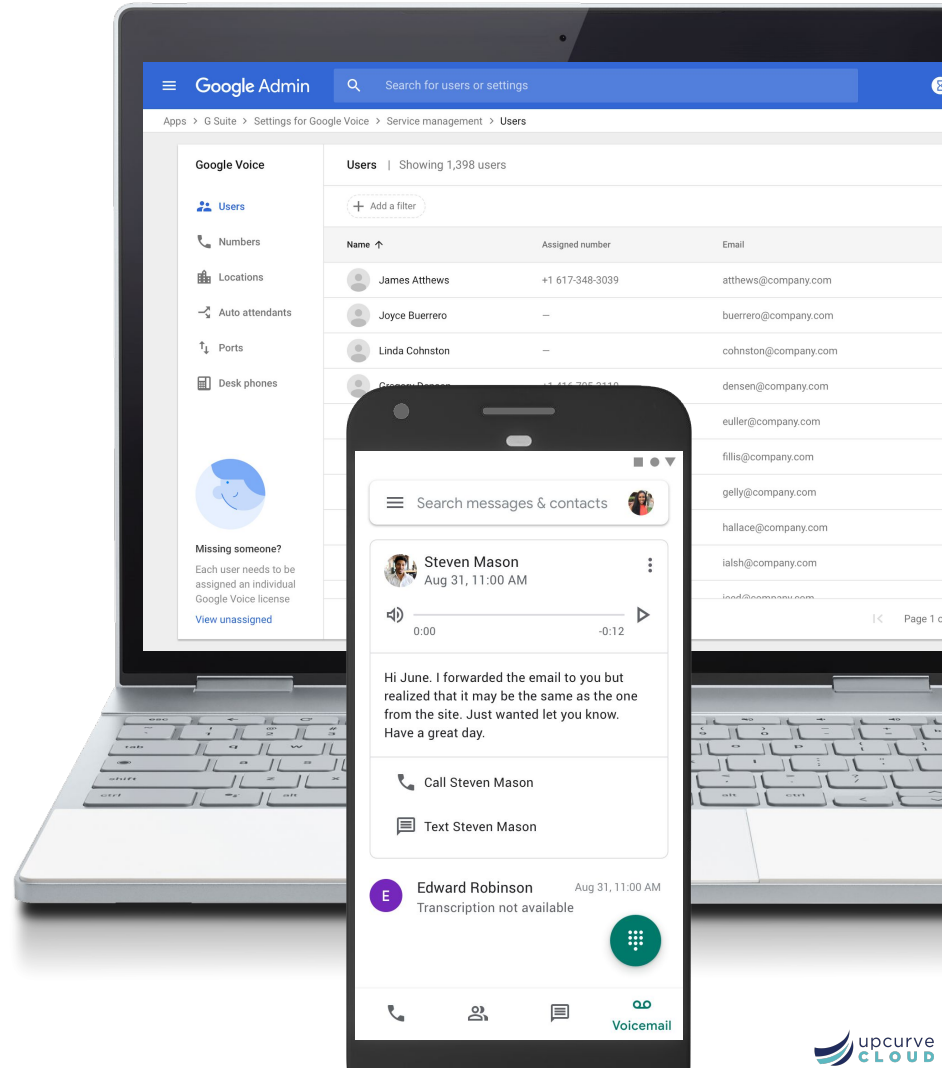


A photograph of an airport lounge with large windows. In the foreground, there are rows of empty blue airport-style seats. Two people are visible in silhouette: one sitting on the left, wearing a cap and talking on a phone, and another standing on the right, also on a phone call. The background shows an airport tarmac with planes and buildings under a hazy sky. The text "Why Google Voice?" is centered in white.

Why Google Voice?



A smart, simple phone system designed to delight Google Workspace users and admins that **makes work calls less work.**



Taking a **new approach** to voice communication,
Google Voice is designed to be...



Simple



Smart



Scalable



Simple

For admins, the Google Workspace admin console consolidates users, numbers, porting, and billing.

End users get a familiar interface and can customize settings to suit their workflow.



Smart

Google AI powered spam filtering and voicemail transcription help users save time.

Google Workspace integrations with Meet and Calendar help users focus on what's important.



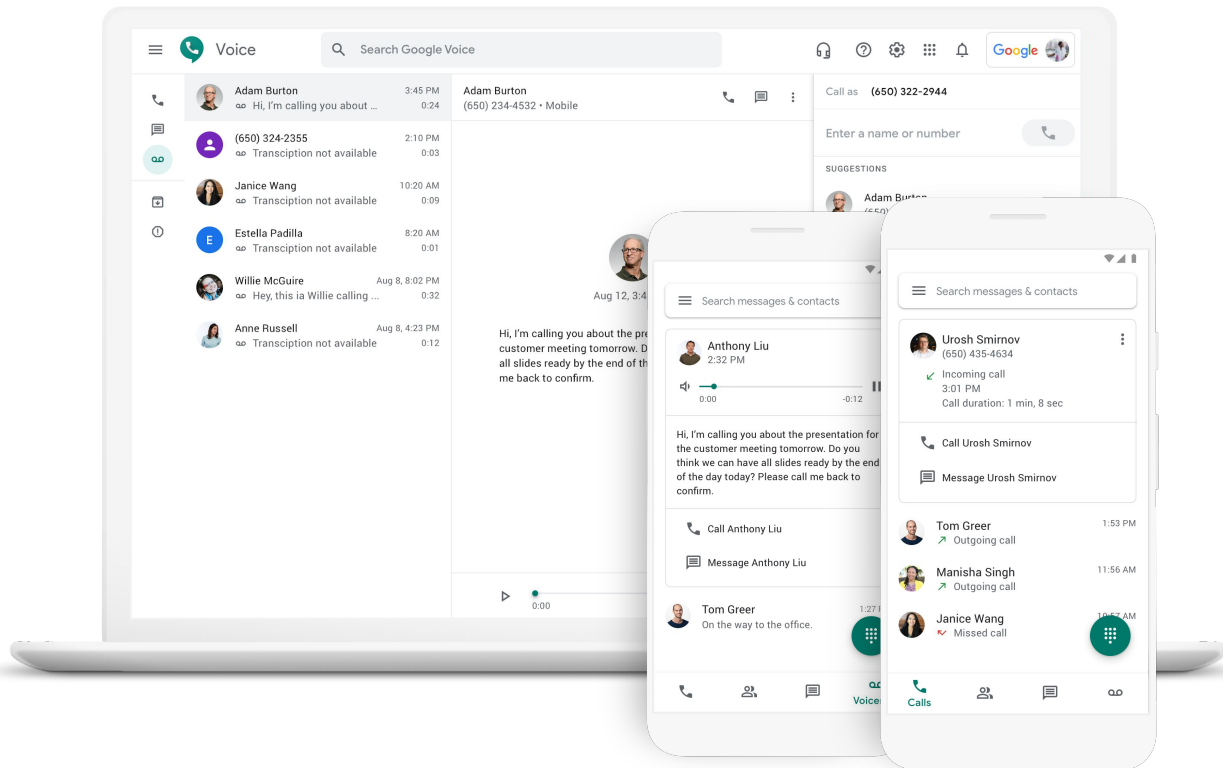
Scalable

Google Workspace admins can provision numbers globally -- and instantly -- without dealing with multiple providers.

With permission, users can choose a number and set up their service independently.

Go Google with work calls

The experience in Voice is the same across the web, mobile clients, and other Google Workspace apps.



Painless transitions

Integrated number porting helps prevent interruption of key business processes as you migrate to Voice.

Google Admin Search for users or settings

Apps > G Suite > Settings for Google Voice > Service management > Ports

Google Voice

- Users
- Numbers
- Locations
- Auto attendants
- Ports**
- Desk phones

Ports | Showing 8 ports [PORT NUMBERS](#)

+ Add a filter

Submitted ↑	Title	Order ID	Status	Numbers	Activation
Feb 26, 2019	Los Angeles office deployment	G008080870793	Processing	487	Mar 19, 2019
Feb 5, 2019	Paris office deployment	G008080870695	Processing	124	Mar 5, 2019
Jan 18, 2019	New York office deployment				
Dec 5, 2018	London office deployment				
Nov 20, 2018	Minneapolis office deployment				
Nov 16, 2018	Chicago office deployment				
Nov 8, 2018	Google Voice pilot with IT team				
Oct 10, 2018	Google Voice pilot with Sales team				

Rows per page: 20

Number port

Paris office deployment

Order ID
G008080870695

Initiated
Feb 5, 2019

Activation
Mar 5, 2019

Status
Processing

Numbers
124

[EDIT NUMBERS](#)

[CANCEL PORT](#)

Provided details

Service country France	Service address 8 Rue de Londres, 75001 Paris
Company name CompuTech Inc.	Billing telephone +33 1 87 16 45 78
Primary contact Joel Morrey	Contact telephone +33 1 87 16 46 27

Required documentation

Submission status Submitted	Submitted document Letter of Authorization
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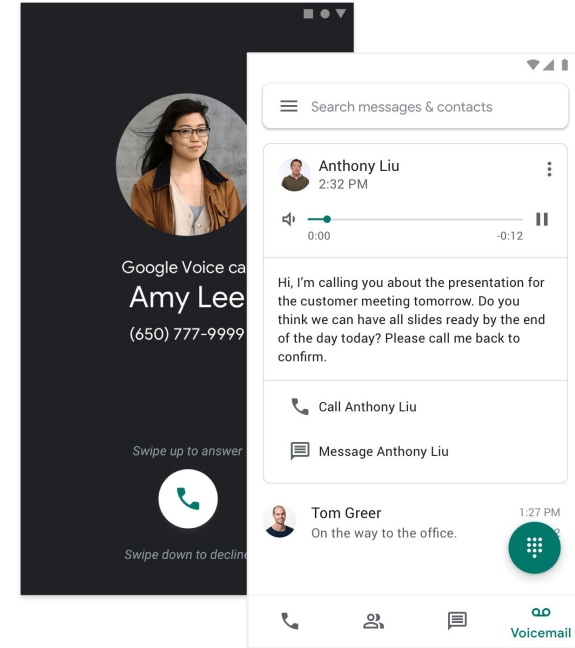
Numbers

Product Overview



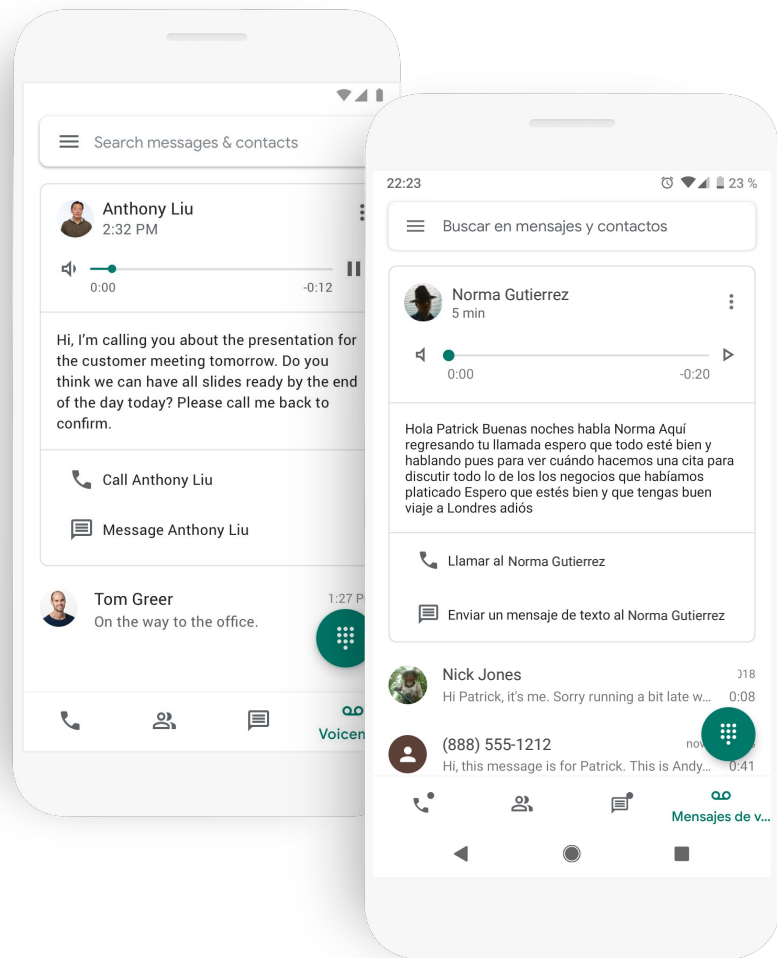
Google Voice Standard Features

- ✓ Free calling to US from any country
- ✓ Free calling to Canada from US
- ✓ Unlimited SMS in US
- ✓ Voicemail transcription
- ✓ Google Calendar integration
- ✓ 24/7 Support
- ✓ Service Level Agreement (SLA)
- ✓ PSTN call forwarding to a linked device
- ✓ Unlimited users
- ✓ Unlimited domestic locations
- ✓ Ring Groups
- ✓ Call Transfer
- ✓ Auto-attendant features
- ✓ SIP desk phone support
- ✓ eDiscovery (Vault) integration
- ✓ Usage and activity reporting



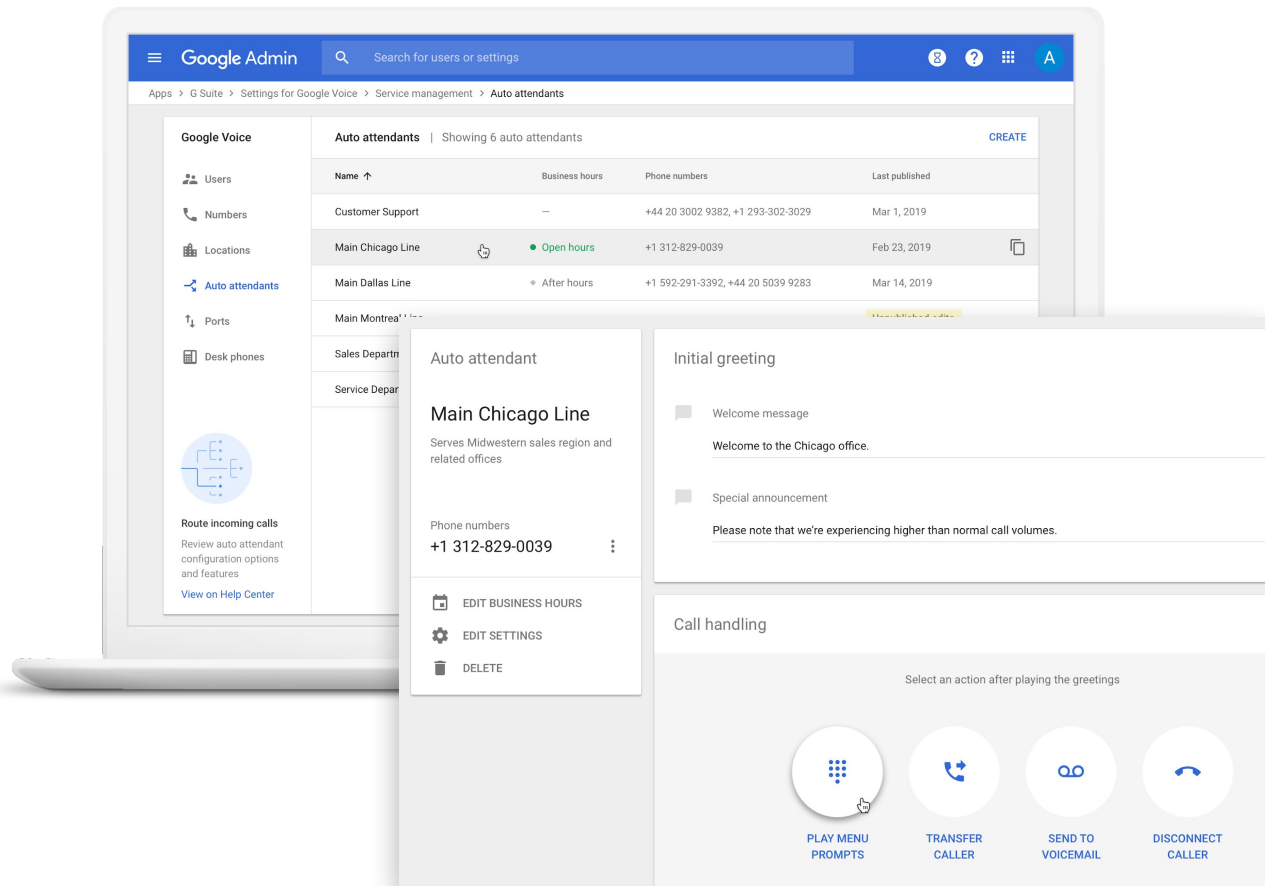
See your voicemail

Using machine learning models, accurate voicemail transcription saves time by letting you read your voicemail in 8 languages.



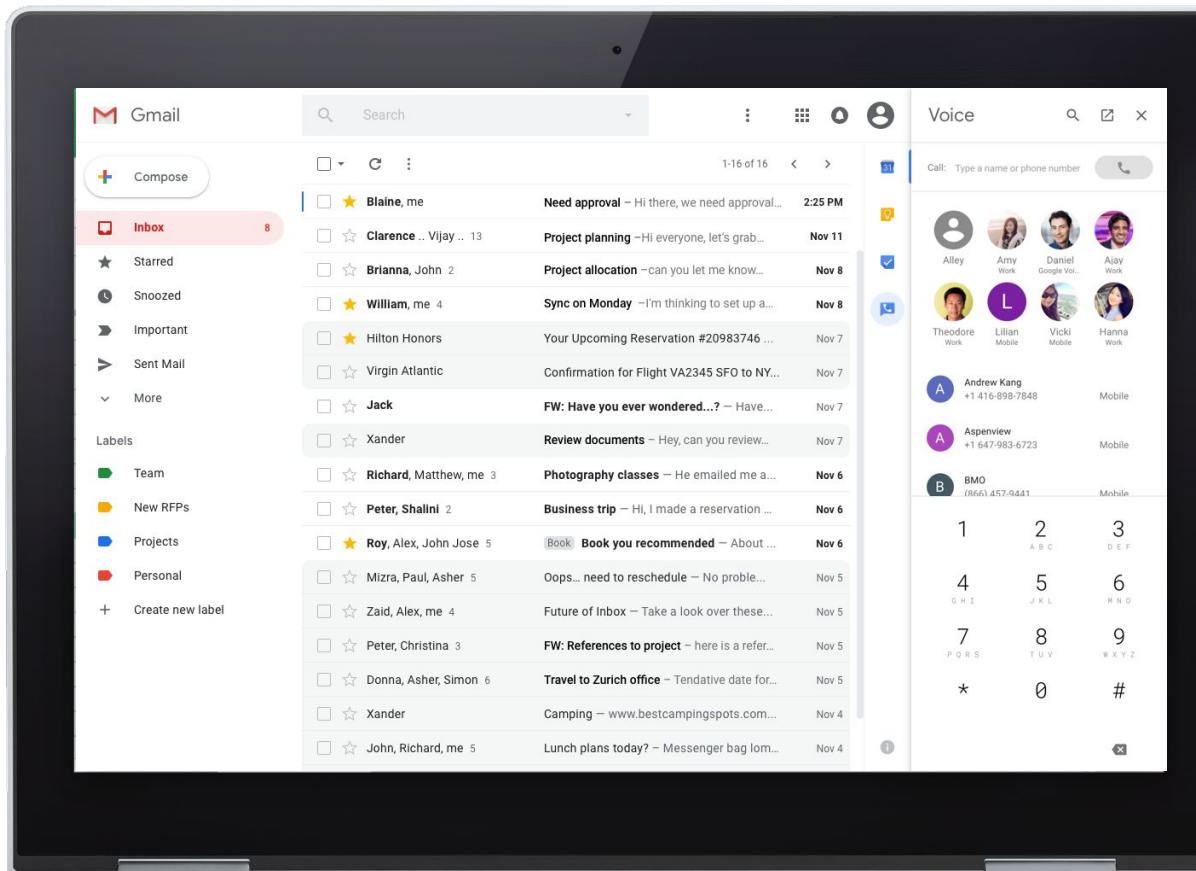
Guide callers

The **auto attendant** in Voice lets you easily establish and manage how callers reach people or departments in your organization.



Stay in context

Your phone is available in context - whether you're composing an email in Gmail or scheduling a meeting in Calendar



Go **hands-free**

Certified devices are available from the brands you recognize and trust. And, they'll work with Voice and Hangouts Meet.

Works with  

 **SENNHEISER**

logitech

Jabra ^{GN}
.....

 **poly**



Pricing Tiers

STANDARD

\$20*
user/month

- ✓ Unlimited users
- ✓ Unlimited domestic offices
- ✓ Most advanced features

PREMIER

\$30*
user/month

- ✓ Unlimited users
- ✓ Unlimited international offices
- ✓ All advanced features
- ✓ Hybrid deployments

- All plans:**
- ✓ Every seat gets one Google Voice Phone Number
 - ✓ Unlimited minutes for calls within Google network
 - ✓ Unlimited minutes for incoming calls in launch countries
 - ✓ Unlimited minutes for both incoming & outgoing calls in the US

- Policy:**
- ✓ Any G Suite customer can buy any Google Voice tier
 - ✓ Only one Google Voice tier is allowed per customer domain (no PDL)

Learn More + Get Started → customersuccess@upcurvecloud.com

Recent Features + Roadmap

→ Recent Updates

- ◆ Ring Groups
- ◆ Call Forwarding

→ Coming Soon

- ◆ Advanced Reporting
- ◆ Call Recording
- ◆ Voice retention data in Vault
- ◆ Voice conferencing



Learn More + Get Started ↓

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Q&A